**Objective:**  
Seasoned, innovative, and goal-driven IT professional with wide-ranging experience in all facets of IT leadership,   
focusing on project management, enterprise architecture, and application development. Equipped with proven   
expertise in creating and implementing growth strategies to align business needs with technology solutions, as well as   
in streamlining processes to increase operational efficiencies. Effective and concept-to-execution leader, with solid   
ability to apply new design methodologies and coordinate team efforts to achieve bottom-line results. Armed with   
excellent communication and interpersonal aptitudes in building positive work relationships with professionals   
across all organizations.   
  
**Experience:**  
ACS TECHNOLOGIES, AMARILLO, TX  
Senior Director, Research and Development (R&D) 2017-Present  
>>Effectively manage all customer-facing software development activities across the company, as well as   
products ranging from Legacy systems to mobile and software as a service (SaaS)  
>>Supervise a team of approximately 115 staff comprised of all development disciplines using Agile, Scrum, and   
Kanban methodology, responsible for the DevOps or platform engineering, focusing on automation in all   
areas  
>>Oversee operation of two additional offices in Greenville, South Carolina and Phoenix, Arizona  
>>Hold responsibility for staffing, organization, and development of talent, summer intern program, budget, and   
monthly metric reporting  
Career Highlights:  
>>Led the successful development of a Center of Excellence in 2019 through project management to be   
more efficient, as well as a new team focused on data analytics involving predictive analytics and   
reporting using Amazon Web Services (AWS) Redshift, Talend ETL, and TIBCO reporting and analytics  
>>Spearheaded the transition of development stack from C#, .Net, and SQL Server to GO microservices   
and Couchbase, and NoSQL  
>>Increased employee productivity by 35% in 2018 by reorganizing the entire department to align teams   
with their functions in ensuring overall efficiency  
  
AIG, AMARILLO, TX  
Director of Application Development, Individual Retirement 2015-2017  
>>Rendered keen oversight to all open systems applications in the fixed annuity group within individual   
retirement  
>>Solely established a release management process and executed business analysis as a discipline  
>>Worked collaboratively with Variable Annuity Group, Corporate Architecture, and Security teams to integrate   
applications, evaluate new software, and boost employee morale across sites  
Career Highlight:  
>>Positioned the company for growth as reflected in the following achievements:  
- Migration of the team from Waterfall to Agile and Scrum;  
- Architecture of a new innovative portal platform; and  
- Improvement of all processes.  
  
GENERAL MOTORS (GM), CHANDLER, AZ  
Senior Manager, Global Business Systems 2014-2015  
>>Efficiently managed global Human Resource Information Systems (HRIS) data quality and transformational   
activities within this area  
>>Conceptualized a design for data governance program to be applied on all global HR data  
>>Partnered closely with the following entities to fulfill key initiatives:  
- PWC in reducing job codes by 75% and standardizing at a global level; and  
- Global HR leaders in researching new technologies to streamline work and improve efficiency across   
global processes, and in enhancing provision of services to employees across the globe  
  
Senior Development Manager, Quality Systems 2013-2014  
>>Proactively migrated the mainframe from internal and external hosting in collaboration with the Data Center   
Transformation Team, IBM, and HP  
>>Offered hands-on assistance with the opening of the GM Arizona Innovation Center, including facility   
management, HR overviews, college recruitment, and new employee orientation, as well as with the   
development of a mentoring program in the Arizona location while serving as the executive liaison for Arizona   
State University  
>>Directed the Quality Development Team and all applications, reporting quality metrics to the rolled-out   
plants across North America  
Career Highlight:  
>>Earned commendation as the first team to transition from 100% outsource to 100% insource, recognized   
as the first step for the IT Department  
  
B&W PANTEX, AMARILLO, TX (2009-2013)  
Technical Advisor to Chief Information Officer (CIO) 2012-2013  
>>Represented the IT Division as CTO during National Nuclear Security Administration (NNSA) chief   
technology officer (CTO) forums  
>>Expertly oversaw the Enterprise Architecture Office to devise strategic roadmaps, core technologies, and   
governance processes, as well as to implement new software development life cycle (SDLC) functions   
throughout the organization  
>>Conceptualized and executed strategic action plans for the division by working with deputy CIO and   
department managers; aligned business plans with technology roadmaps, and administered all R&D activities   
with plant divisions  
  
Enterprise Architecture and Governance Manager 2011-2012  
>>Supervised the Enterprise Architecture Office, Change Advisory Board, and Problem and Investigation Team  
>>Capitalized on industry expertise and the ITIL framework in initiating strategies, five-year visions, roadmaps,   
configuration management database (CMDB), and transformation initiatives  
>>Took charge of all IT governance in the area of application, data, storage, and infrastructure architecture,   
which involved IT portfolio process for project submission and prioritization  
  
Enterprise Resource Planning (ERP) Development Manager 2010-2011  
>>Directed the Enterprise Business Systems Group, in charge of managing PeopleSoft, manufacturing, and   
custom-built Java and mainframe-level systems  
>>Created a new enterprise lifecycle management in agreement with the NNSA Office of the CIO to complete   
new integration of NNSA sites with participation from numerous strategic boards, such as application   
transformation, enterprise architecture, workflow, wireless, SharePoint, and change management  
  
Data Architect 2009-2010  
>>Functioned as department data architect and data administrator responsible for the development of an   
Enterprise Data Management Division within the IT Development Group  
  
TYLER TECHNOLOGIES, LUBBOCK, TX  
Manager of Product Development 2009  
>>Assumed full accountability for the design of a new utility billing application  
  
CS STARS (CORPORATE SYSTEMS), AMARILLO, TX (2000-2009)  
Director of Software Development 2007-2009  
>>Drove efforts in leading and establishing a medical bill repricing application with the new business rules   
engine, while handling the Reporting Team  
  
Early Positions Held:  
Manager of Architecture | Senior Architect | Supervisor, New Product Development | Lead Architect  
=======================================================================  
EARLIER CAREER  
=======================================================================  
FEDERAL RESERVE BANK OF DALLAS, DALLAS, TX  
Technical Lead/Architect  
  
UNITY SOFTWARE SYSTEMS, INC., SCOTTSDALE, AZ  
Manager of Application Development  
  
ARTESIA DATA SYSTEMS, INC., DALLAS, TX  
Project Leader/Software Developer  
  
  
**Education:**  
Master of Information Systems Management  
UNIVERSITY OF PHOENIX | Tempe, AZ  
  
Bachelor of Science in Computer Information Systems, Minor in General Business  
EAST TEXAS BAPTIST UNIVERSITY | Marshall, TX  
  
Certified Yellow Belt Six Sigma, 2011  
BWXT Plant   
  
**Skills:**  
SOFTWARE:  
Microsoft Project | Business Rules Engines (Haley, InRule, ODM)  
Microsoft Visual Studio | TFS | ER Studio | ERWin | SharePoint | BMC Remedy | IBM Rational Suite | SparxSystems EA Architect  
GO | CouchBase | NoSQL  
  
PROGRAMMING LANGUAGES:  
Smalltalk | Java | EJB | OOA/OOD | SQL | C# | ASP.Net | SharePoint Designer | WebServices  
  
OTHERS:  
UML Design Methodology | Rational and Open Unified Process | SOA | ITIL Eclipse | Process Framework | Agile/SCRUM/Kanban Development Process